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**Fire Department**
- Bloodborne Pathogens for First Responders
- Fire Behavior – Fire Basics
- Fire Behavior – Types of Fires
- Fire Behavior – Fire Growth and Fire Stages
- Fire Control – Structural Fires
- Fire Control – Wildfires and Non-Structural Fires
- Hazmat First Responder Awareness Level 1

**Utility Department**
- Drinking Water Distribution System Management
- Sewer System Overview
- Wastewater Utility Operation & Maintenance
- Watershed Overview
- Storage Tank Management
- Providing and Protecting Potable Water Sources
- Stormwater Runoff Responsibilities 101
- Water Agency Security
- Trench Safety
- Trenching and Excavation Safety
- Excavation 101
- Excavation 102
- Confined Spaces
- Respirators & Air Quality

**Motor Vehicles**
- Bus Operations: Operator Training
- Bus Safety: Distracted Driving
- Commercial Motor Vehicle Safety
- Distracted Driving for Local Government
- Defensive Driving Basics
- Advanced Defensive Driving Techniques
- Distracted Driving for Local Government – 2 Hour
- Dump Truck Safety

**Work Zone Safety**
- Work Zone Exposure Control Measures
- Work Zone Safety for Local Governments
- Work Zone Traffic Control 101
- Safe and Effective Work Zone Inspections
- Understanding the MUTCD

**Equipment Safety**
- Chain Saw Safety
- Ladder Safety 101
- Equipment Safety
- Forklift Safety
- Power Tool Safety

**Seasonal Safety**
- Dealing with Heat Stress
- Snow and Ice Management
- Dealing with Cold Stress

**Information Technology**
- Microsoft Outlook Basics
- Microsoft Word Basics
- Microsoft Excel Basics
- Computer Security Basics

**Chemical Safety**
- Absorbents and Spills
- Chemicals and MSDS
- Global SDS and the Hazardous Communications Standard

**Customer Service**
- Basic Telephone Skills
- Keeping Your Cool
- Personal Professionalism
- A Welcoming Customer Culture
- Handling Difficult Customers

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Online Training - Year Round Courses

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### Elected Officials
- Ethical Behavior for Elected Officials
- Ethical Behavior for Local Governments
- Parliamentary Procedures
- Running an Effective Board Meeting
- Training for Small Communities

### Volunteers & Community
- Public Employee Safety in the Community
- Volunteers Working with Children and Adolescents
- Understanding Child Neglect for Volunteers
- Understanding Domestic Abuse for Volunteers

### Management Skills
- Enhancing Work Relationships
- Report Writing: 1
- Report Writing: 2
- Business Writing Basics
- Work Environment Flexibility
- Basic Math
- Meeting Management
- Generational Differences
- An Introduction to Requests for Proposal
- Business Continuity
- Coaching with Character
- Transition from Peer to Supervisor
- Developing Effective Communication Skills
- Writing and Effective Email
- Time Management Skills
- Drug and Alcohol Awareness
- Supervisor Skills 101
- Supervisor Skills 201
- Sexual Harassment Training for Managers
- Science of Employee Engagement
- Goal Setting Skills
- Leadership vs Management
- Performance Management
- Crisis Management
- Providing Effective Orientations
- Press Conference and Briefing Basics
- Dealing with the Media

### Health & Wellness
- High Blood Pressure – Reducing Your Risks
- Understanding Depression and Bipolar Disorder
- Understanding Nutritional Information & Labels
- Understanding Pre-diabetes
- Diabetic Emergencies
- Managing Your Healthcare
- Eating Right for Health and Fitness
- Smoking Cessation
- Stress and Your Health
- Understanding Carpel Tunnel Syndrome
- Sleep and Your Health
- Walking Your Way to Fitness
- Excited Delirium
- Pandemic Planning – Elements of the Plan
- Pandemic Planning – Planning Organization

### Parks & Recreation and Grounds Keeping
- Lawn Care Equipment Safety
- Commercial Lawn Mower Safety
- Cemetery Maintenance
- Youth Sports Injuries
- Parental Responsibility and Youth Sports
- Public Pools & Public Health
- Designing and Maintaining Safe Playgrounds

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### Human Resources
- Discipline and Termination
- Handling Angry Employees
- Employee Recognition
- Employee Retention
- HIPAA: Protected Health Information for Public Entities
- Understanding the Family & Medical Leave Act
- Workplace Harassment
- Workers Compensation: Strains and Sprains Injury Prevention
- Retaining Talent
- FMLA Training for Supervisors
- Form I-9
- Personnel Record Retention (Federal Standards)
- Sexual Harassment in the Workplace
- Disciplinary Action and Procedures
- Bullying in the Workplace
- Diversity in the Workplace
- Violence in the Workplace
- The Risks of Social Media
- Managing Risk in an Aging Workforce
- Recruiting Excellent Employees

### Grant Writing
- Fire & EMS Grant Writing 101
- Law Enforcement Grant Writing 101

### System Usage
- Using the Admin System

### Workplace Safety
- Bloodborne Pathogens
- Means of Egress
- Active Shooter: Ambush Awareness and Preparation
- Back Injury Prevention
- Basic First Aid
- Electrical and Fire Safety
- Emergency Preparation and Egress
- Preventing Slips, Trips and Falls
- Fall Protection
- Personal Protective Equipment
- Workplace Ergonomics
- Preventing Accidents in the Workplace
- Investigating Incidents
- Lockout/Tagout 101